

## **Giovanna Kwong**

Chartered Arbitrator, Accredited Mediator,  
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Giovanna Kwong specializes in dispute resolution and regulatory work. She advises corporates, institutions, and individuals in the commercial, financial, insurance, pharmaceutical, construction and logistics sectors. With over 30 years of legal experience, Giovanna has practiced as a solicitor in Hong Kong and in England & Wales separately for over a decade and has handled a broad range of complex disputes, high profile arbitration proceedings and reported cases in both jurisdictions.

She is an accredited mediator, a Chartered Arbitrator, and a panel arbitrator of Financial Dispute Resolution Centre, HKIAC, SCIA and the Law Society of Hong Kong. Giovanna regularly sits as an arbitrator and a mediator in commercial, financial, insurance and construction disputes. Giovanna has served on various statutory appeal boards since 2003 and has given over 60 written final decisions as an arbitrator or as chairman of statutory appeal boards.

### **Experience in insurance law**

Giovanna was trained in a specialist insurance law firm in England where she practiced for over a decade after qualification as an associate and as a partner acting mainly for insurers. She represented insurers in numerous insurance-backed litigation matters relating to all lines of insurance claims, such as, public liability, employer and professional liability claims, property claims and re-insurance disputes.

Giovanna was a solicitor of the National Health Service Litigation Authority of the UK specializing in technically complex projects and high value medical negligence claims.

In Hong Kong, Giovanna has since 2000 acted for and advised insurers in commercial, financial and infrastructure claims, life insurance, and insurance

agent matters. She has also acted as an arbitrator in disputes between insurers and insured parties in insurance policy disputes since 2010.

Giovanna is a contributor of the Insurance Section of Bullen & Leake & Jacob's Hong Kong Precedents of Pleadings.

### **Examples of insurance related matters**

- Acting as arbitrator in various disputes between insurers and insured parties in insurance policy disputes.
- Advising an asset management company of its rights and obligations under a financial and professional insurance policy with the borrower as the insured party and the asset management company as the beneficiary under the insurance policy.
- Advising the directors of a listed company on D&O policy issues.
- Advising contractors-all-risks insurers in a claim relating to the collapse of the green roof structure at the City University of Hong Kong involving defective design and workmanship and potential conflicts between the property insurers and the public liability insurers.
- Advising contractors-all-risks insurers in a claim relating to the collapse of an ETFE structure involving defective design and workmanship.
- Acting as an arbitrator in a dispute between international parties involving a guarantee from an insurance company and in policy disputes.
- Advising insurance brokers and agents in relation to insurance referral and agency agreements.
- Acting for a global 500 insurance company's claims against former insurance agents / managers for overpayment of compensation.
- Advising leading re-insurers in a massive insurance claim relating to a power plant in Guangdong, China.

- Acting for various insurers and re-insurers in arbitration proceedings relating to infrastructure projects in Hong Kong, land fill site, water drainage scheme, harbour rehabilitation scheme, and contractors all risks policies.
- Advising a life insurance company on insurance policy issues, fraudulent sale of insurance policies across the border, and regulatory issues involving insurance agents and brokers in Hong Kong.
- Acting for a company of mutual insurers of local authorities in the UK in a re-insurance litigation against 12 re-insurers.
- Acting for various local authorities in the UK in property and public liability claims on the instructions of insurers.
- Acting for insurers and Lloyd's syndicates in public liability, product liability and personal injury claims in the UK.
- Acting for contractors and employers in various fire and explosion claims relating to factories, office complex, research facilities and a car plant in the UK, on the instructions of insurers.
- Solicitor of the National Health Service Litigation Authority of the UK specializing in high value medical negligence claims and special projects.